

MOTION

BUDGET & FINANCE

With more than 41,000 people experiencing homelessness in the City of Los Angeles, the City and the Los Angeles Homeless Services Authority (LAHSA) must work collaboratively to address this humanitarian crisis.

The City and LAHSA already regularly communicate and coordinate in a number of ways, including: weekly outreach team meetings for each SPA, working group meetings and monthly reports about the Homeless Roadmap, regular updates that LAHSA provides for councilmembers regarding system-wide efforts such as the demobilization of Project Roomkey, and coordination on projects with the Mayor's Office of City Homeless Initiatives (MOCHI). These efforts at coordination are meaningful in that they support more accurate data and better service delivery.

However, challenges persist, including inconsistencies in communication, District-level knowledge gaps, data-sharing limitations, and a slower overall rate of progress addressing homelessness than the City desperately needs. The lack of staff dedicated to facilitating communication between LAHSA and Council offices regarding programmatic operations has also created a disjointed approach across the City, with different Council offices working with LAHSA to varying degrees on homeless strategies and interventions.

Communication and collaboration between LAHSA and the City could be improved by establishing new, dedicated staff positions that function as programmatic liaisons between LAHSA and Council offices. With clear responsibilities and accountability mechanisms, these positions will help maximize the effectiveness of both LAHSA and the City in responding to the homelessness crisis.

I THEREFORE MOVE that the City Council request the Los Angeles Homeless Services Authority (LAHSA) to report back within 60 days with a plan for the creation of new liaison positions assigned to specific Council Districts to provide Council Offices with strategic communication, data and metrics, programmatic analysis, regional coordination, and district-level knowledge and support. These liaisons would be evaluated on a quarterly basis by Council Offices and should have responsibilities such as:

- **Strategic Communication** – Expanding capacity to source information across internal departments at LAHSA, responding to urgent and time-sensitive requests from Council offices regarding client-level information such as case manager assignments, and connecting City partners with County support and vice versa; and
- **Data and Metrics** – Ensuring standardized data and metrics reporting to Council District offices, including key performance indicators for LAHSA-contracted programs;

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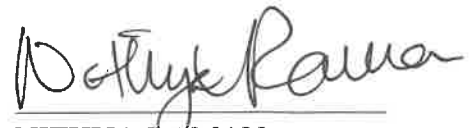
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- **Programmatic Analysis** – Tracking, at the Council District level, performance of homeless services and programs funded by LAHSA, Council Districts, and the City; and
- **Regional Coordination** – Collaborating with staff from Council offices and the Mayor's office and attending SPA-level meetings and monthly programmatic coordination meetings with representatives from various levels of government; and
- **District-Level Knowledge & Support** – Developing deep knowledge of the stakeholders, neighborhood groups, service providers, housing resources, and needs of unhoused people in assigned Council Districts.

I FURTHER MOVE that the City Council direct the City Administrative Officer (CAO) to report back within 60 days with options for funding these positions.

PRESENTED BY:



NITHYA RAMAN

Councilmember, 4th District

SECONDED BY:



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